

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

Qiming CHEN et al.

Confirmation No.: 5325

Serial No.:

09/523,446

§ §

Group Art Unit:

2175

Filed:

03/10/2000

Examiner:

Y. Wu

For:

OLAP-Based Customer

Docket No.:

10991148-1

Behavior Profiling Method And System

RESPONSE TO FINAL OFFICE ACTION DATED APRIL 06, 2004

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Mail Stop Fee Amendment Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450 Date: June.___, 2004

AMENDMENT

Sir.

In response to the Office action of April 06, 2004, please amend the aboveidentified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.